

# Creating Your Resume

*A resume is a tool that highlights the aspects of your background you wish to draw to an employer's attention.*

## Formatting:

**\*We suggest that you don't use a resume generator; they are difficult to make changes to\***

**Length:** 1 full page

**Margins:** .5in - 1.0in

**Font:** Times New Roman, Arial, Garamond, and Courier New are good choices in 10-12 point font size

**Paper Quality:** Use a high-quality paper stock or resume paper (8-1/2 x 11) in white or ivory

**Headings & Spacing:** Keep the formatting consistent throughout your resume

**Accuracy:** Your resume, and all other job search materials, must be 100% error free—have someone proofread!

**Reverse Chronological Order:** List all of your experiences under each section with the most recent experience first

## Section Headers:

**Identification:** Include your name, address (City, State), phone, and email address

**Education:** List your college degree(s) in reverse chronological order, including school name, major(s), minor(s), concentration(s), city and state, and date(s) of graduation

*Example:* State University of New York at New Paltz | New Paltz, NY  
Bachelor of Science in Adolescence Education, expected May 2021

## Sample Categories to Represent Your Experience:

**Leadership Experience:** Student leadership positions (RA, student ambassador, eboard, mentor, etc.)

**Campus Involvement:** Student organizations or club involvement, athletic teams

**Volunteer Experience:** Include consistent activities or long-term programs only

**Work (Professional) Experience:** Focus on skills that are transferable to the position you are applying for

**Honors:** Honor Roll, Honor Societies, Awards, and Recent Scholarships

**Skills:** Highlight skills useful to the position you are applying for (language proficiencies, computer, art skills, etc.)

**Coursework/Projects:** Consider courses and/or projects that would make you stand out

**Additional Experience:** Other achievements, training, or experiences that may be impressive to employers

## Bullet Points:

- Under each position, list approximately 1-5 specific, bulleted accomplishment statements
- Explain what you did in the position, how you did it, and the results of your actions
  - **What**
    - What did you do? Tasks? Duties?
  - **How**
    - How did you accomplish your tasks? Process? Organization?
    - Skills demonstrated? Computer software/programs used?
  - **Results/Accomplishments**
    - Quantitative: Numbers (percentages, dollar amounts, number of individuals worked with)
    - Qualitative: Goals, accomplishments, responsibilities, skills learned/gained
- Avoid the use of personal pronouns (I, my, we, etc.)
- Start each bullet point with an action verb in the correct tense: For example: Collaborate, Assist, Develop, Delegate

\*Our Career Resource Handbooks include a full list of action verbs

*Bullet Point Examples:*

- Planned and led two reflection activities for 14 students to complement community service experiences
- Taught basic ecology principles to 25 campers during daily nature walks and writing reflections
- Tutored an eighth grade student in pre-algebra, complementing her coursework and helping her to raise her grade from a C to a B+ over the course of one year

**ACTIVITY: Constructing a Bullet Point**

**Step One:** “What did you do?”

Example: Worked at a day camp and supervised campers

**Step Two:** Apply the, “So what?” question to each point.

\*What was the benefit? What did you accomplish? What was the reason you did it?

Example: Supervised campers with a team of co-counselors, and planned and coordinated daily activities for campers

**Step Three:** Add *results* and *quantify* where possible.

\*Not just money; include number of people you supervised or number of projects you completed

Example: Planned and coordinated small- and large-group activities with 2 co-counselors for 15 campers ages 6-8 over a seven week period; communicated student successes to parents

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**Now, it’s your turn!**

**Experience:**

**Step One:** “What did you do?”

**Step Two:** Apply the, “So what?” question to each point.

**Step Three:** Add *results* and *quantify* where possible.

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**Step One:** “What did you do?”

**Step Two:** Apply the, “So what?” question to each point.

**Step Three:** Add *results* and *quantify* where possible.

**Newman Paltz**  
New Paltz, NY 12561  
(845) 257-5555 | student1@newpaltz.edu

### **Education**

State University of New York at New Paltz | *New Paltz, New York*

Expected Graduation May 2020

**Bachelor of Science in Psychology**

GPA: 3.25

### **Leadership Experience**

**Student Ambassador, Office of Undergraduate Admissions** | *SUNY New Paltz*

August 2022-Present

- Utilize public speaking and interpersonal communication skills to provide weekly 90-minute walking tours of the campus to prospective students, their families, and other campus guests
- Assist professional staff, volunteers, and guests at large recruitment events, such as Open House

**Participant** | Emerging Leaders | *SUNY New Paltz*

August 2021-May 2022

- Attended five development workshops on topics such as global perspectives and public speaking
- Participated in one leadership retreat per semester alongside other members, mentors, and faculty
- Completed 10 hours of community service throughout the course of the program

**Night Host, Capen Hall** | *SUNY New Paltz*

September 2021-May 2022

- Ensured the safety and security of a residence hall on campus through hourly rounds of the building, signing in guests, and completing detailed incident logs
- Communicated with campus staff, including campus police and Resident Assistants, to report incidents
- Exhibited strong decision-making and interpersonal skills when interacting with residents, guests, and staff

### **Volunteer Experience**

**Participant** | Alternative Spring Break | *SUNY New Paltz*

March 2022

- Selected to participate in a week-long, intensive volunteer program; completed 50 hours of service in the Mid-Hudson Valley region, addressing issues such as hunger, environmental conservation, and education
- Participated in service-learning, professional development, and teambuilding activities with 12 peers

**Tutor** | Highland Residential Center | *Highland, New York*

September-December 2022

- Volunteered two hours each week to tutor a resident in a juvenile detention facility in basic math, English, and other subjects based on a set educational plan

### **Supporting Experience**

**Hostess** | Little Italy | *Huntington, New York*

Seasonal, June 2023-Present

- Assist patrons and communicate with co-workers to ensure customers receive outstanding service
- Utilize the restaurant's POS system to organize patron seating and accurately cash out orders
- Communicate with customers via phone and in-person to provide service and address concerns

**Tutor** | Private Family | *Huntington, New York*

January-August 2022

- Prepared materials for two students ages 8 and 12 according to assessment of English and Math abilities
- Communicated with parents via phone and email to update them on their children's progress

### **Skills**

Computer: Microsoft Office, Google Workspace, Adobe InDesign and Photoshop

Language: Advanced written and verbal Spanish